

To Efficiently Heat your Arena, Infrared is the Technology of the Hour!



Infrared (radiant) heating is particularly efficient in terms of performance and it is the best technological solution for buildings with high ceilings and frequent changes of air.

Increased comfort for your customers

Since infrared generates radiant energy that directly heats objects in its path and not ambient air, with such a system, rays can be concentrated on the areas desired.

That is why infrared heating is the technology of the hour for an arena since it ensures the comfort of spectators without affecting the quality of the ice or needlessly starting up the cooling system. Also, since combustion gases can be vented outside, an infrared system offers a healthy environment without air displacement.

Significant energy savings

Infrared heating can generate energy savings of 30%, on average, compared to a convection system.

Simple to install, reliable and long-lasting

There is a wide range of infrared radiant heating equipment on the market today. Besides being easy to install, very reliable and long-lasting, it requires very little maintenance.

New financial assistance to facilitate the acquisition of an infrared system

To facilitate your acquiring an infrared system, Gaz Métro introduced a new energy efficiency program in April 2005. Under this program, you can obtain financial assistance of \$2.50 per 1,000 Btu/h installed. Authorized distributors offer equipment that is eligible under this energy efficiency program. You can obtain the list by contacting your Commercial Representative or a Gaz Métro Certified Partner.

For more information, call 1 800 567-1313. A Gaz Métro Certified Partner or Commercial Representative can give you information on the terms and conditions of the program as well as the amount of financial assistance you could receive.



Is budget stability important to you? Opt for the Fixed Price Service

Understanding your natural gas bill

The natural gas bill is composed of the following five services: natural gas supply, compressor fuel, transportation, load balancing and distribution. The only two services that are subject to monthly price variations are natural gas supply and compressor fuel. These are re-evaluated based on market price forecasts and their price thus varies from month to month. With the fixed price service, you can now stabilize the price of these two services.

How to balance your budget?

The fixed price service is offered by natural gas suppliers in collaboration with Gaz Métro. Just like the principle of a fixed-rate mortgage, you will know in advance what you will pay for natural gas supply and compressor fuel. With the fixed price service, you can choose between the various prices and terms offered at the time you sign up. The fixed price service is thus certain to meet your need for budget stability.

Who does the service address?

→ The service is offered to those who have been Gaz Métro customers for more than one year and who, like you, **annually consume a minimum of 7,500 m³ and a maximum of 1,168,000 m³ of natural gas.**

How does it work?

→ You agree on a price and terms with the participating supplier of your choice and sign an undertaking document. Gaz Métro receives a copy of this document and buys natural gas for you from the participating supplier, according to the terms and price you have agreed on with your chosen supplier.

→ Gaz Métro then bills you for the natural gas at the agreed-on price for the duration of the agreement, with no supplement. Setting up the service takes 60 days following Gaz Métro's receipt of the undertaking document.

→ If the participating supplier is unable to respect its commitments, you will revert to the variable price supply service, since the fixed price service is not guaranteed by Gaz Métro.

Who are participating suppliers?

→ Participating suppliers are independent firms specializing in the purchase and re-sale of natural gas to individuals and companies. Suppliers must respect the minimum commercial practices established by Gaz Métro. These practices help ensure that customers are well informed and well served.

→ You can select the participating supplier of your choice. We encourage you to consult several different suppliers who offer the fixed price service and compare the choices offered before committing yourself.

To obtain a complete list of participating suppliers, or receive a more detailed brochure that answers the most frequently asked questions about the fixed price service, call 1 800 567-1313 or visit www.gazmetro.com.

